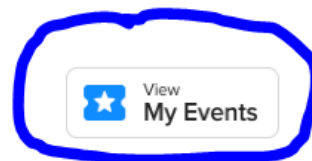




## How do I access my MyEvents Account?

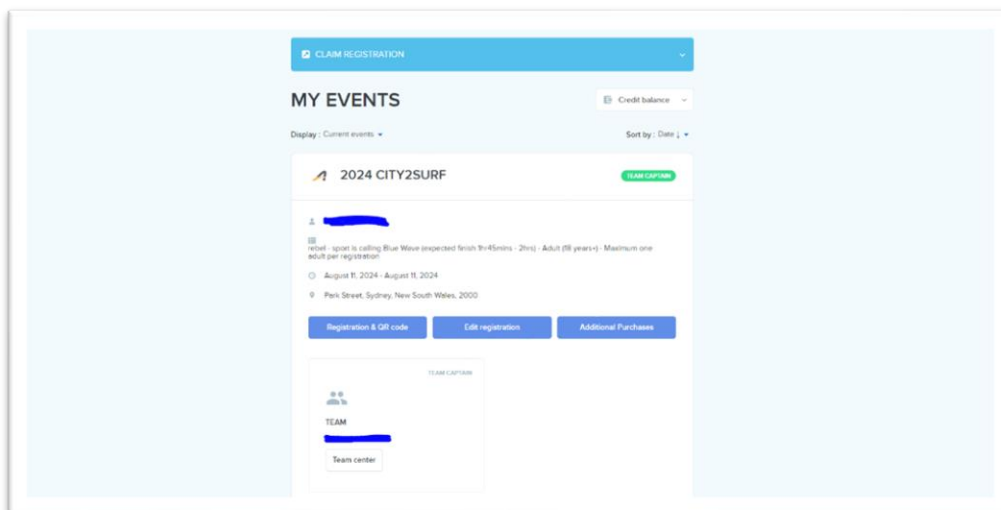
1. On your entry confirmation email, scroll down to the bottom and under “Registration Details” you will see the image below.

### Registration Details



My Events can help you stay organized and prepare for your events. Visit the My Events page on ACTIVE.com to view and manage your events.

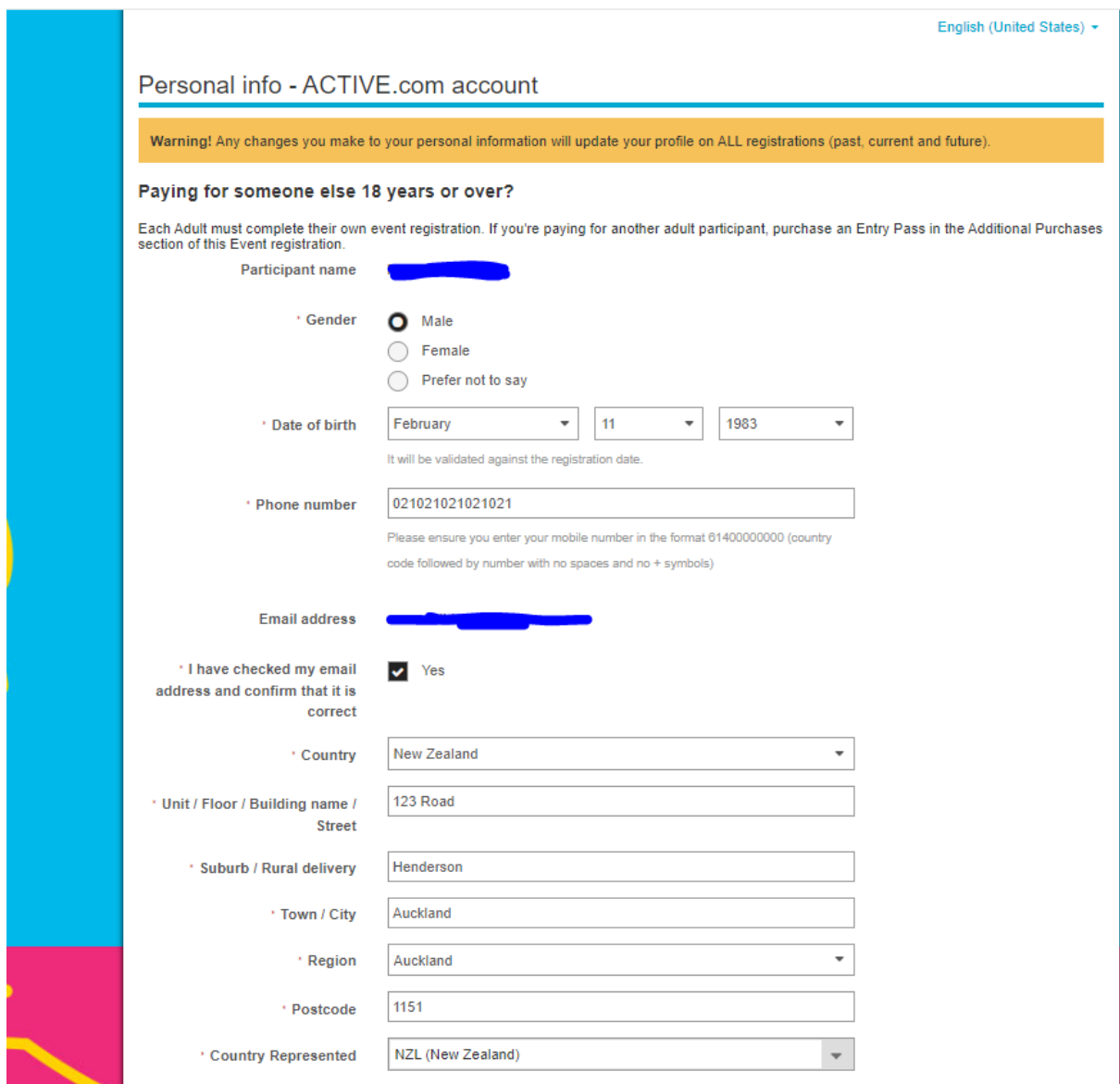
2. Click “View My Events”. This will take you to your 2024 City2Surf entry where you will be able to edit your registration details, add any additional purchases or find your registration QR code (See image below)



# How do update my address?

Once the steps above have been completed, to update your address please select “Edit Registration”. This will take you to the personal details of the entry form which you are able to edit/change (See image below)

1. Please ensure that you have updated your address correct location and triple checked that your postcode and street address are valid and spelt correctly.



The image shows a screenshot of the 'Personal info - ACTIVE.com account' page. At the top right, there is a language dropdown menu set to 'English (United States)'. Below the title, a yellow warning banner states: 'Warning! Any changes you make to your personal information will update your profile on ALL registrations (past, current and future)'. The main heading is 'Paying for someone else 18 years or over?'. Below this, a note says: 'Each Adult must complete their own event registration. If you're paying for another adult participant, purchase an Entry Pass in the Additional Purchases section of this Event registration.' The form fields are as follows: 'Participant name' (redacted with a blue bar), 'Gender' (radio buttons for Male, Female, Prefer not to say; Male is selected), 'Date of birth' (dropdowns for February, 11, 1983), 'Phone number' (text input: 021021021021021), 'Email address' (redacted with a blue bar), a checkbox 'I have checked my email address and confirm that it is correct' (checked), 'Country' (dropdown: New Zealand), 'Unit / Floor / Building name / Street' (text input: 123 Road), 'Suburb / Rural delivery' (text input: Henderson), 'Town / City' (text input: Auckland), 'Region' (dropdown: Auckland), 'Postcode' (text input: 1151), and 'Country Represented' (dropdown: NZL (New Zealand)).

English (United States) ▾

## Personal info - ACTIVE.com account

Warning! Any changes you make to your personal information will update your profile on ALL registrations (past, current and future).

### Paying for someone else 18 years or over?

Each Adult must complete their own event registration. If you're paying for another adult participant, purchase an Entry Pass in the Additional Purchases section of this Event registration.

Participant name

Gender  Male  Female  Prefer not to say

Date of birth

It will be validated against the registration date.

Phone number

Please ensure you enter your mobile number in the format 6140000000 (country code followed by number with no spaces and no + symbols)

Email address

I have checked my email address and confirm that it is correct

Country

Unit / Floor / Building name / Street

Suburb / Rural delivery

Town / City

Region

Postcode

Country Represented

2. Once updated, please scroll down to the bottom of the page and select continue to save all the updates made to your registration.

carefully and give my consent (and, where relevant, consent on behalf of my child).

### Notification of Event Photography and Biometric Information

By entering my name here, I have read the content above carefully and give my consent (and, where relevant, consent on behalf of my child).

TEST

Would you like to receive a notification from Sportgraf when your race photographs are ready?

Yes  
 No

By ticking yes, you consent to receive additional email communications and offers from Sportgraf, with no obligation to purchase. You may unsubscribe from additional communications and offers from Sportgraf at any time.

### Privacy Policy











For further details on how we store and use your personal information, a copy of our Privacy Policy can be found here: <https://city2surf.com.au/contact/contact-us/>

### Run With Heart in 2024


Do you want to support a cause?

Yes - please select a Charity from Giving below  
 No

Cancel **CONTINUE**

3. All changes are successful and saved once you see the screen below



**Let's Run Sydney!**  
11 AUGUST 2024  
**ENTER NOW**

Please note: All athletes who are 18years or older must use a unique email address. Multiple entries from athletes (18years or older) using the same email address, won't be accepted.

English (United States) ▾

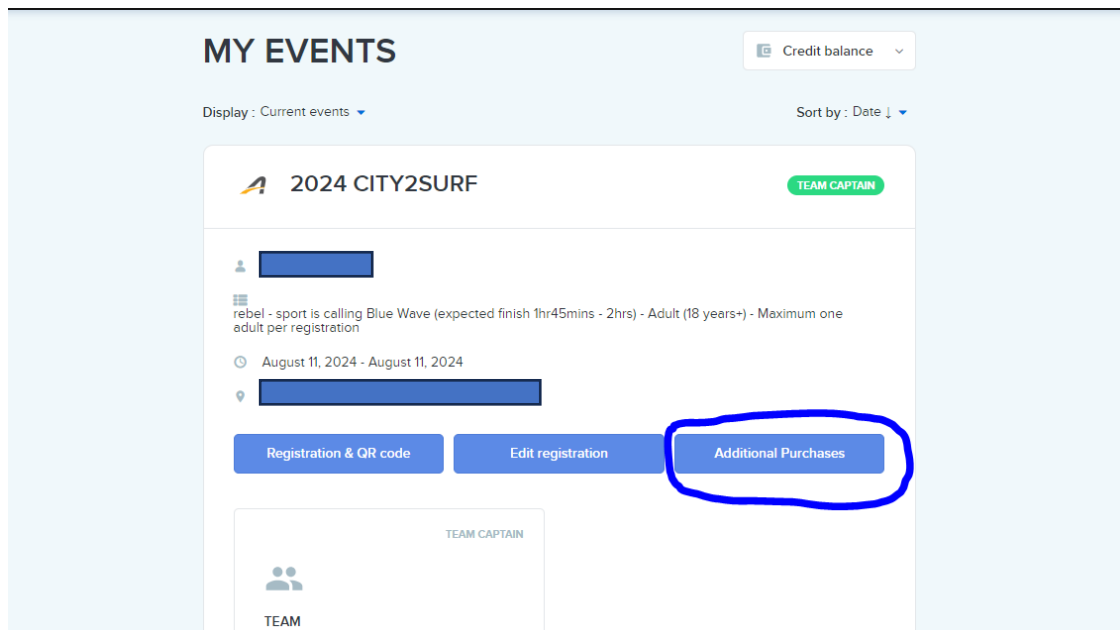
Thank you! Your registration information for the 2024 City2Surf has been updated

### Registration information updated

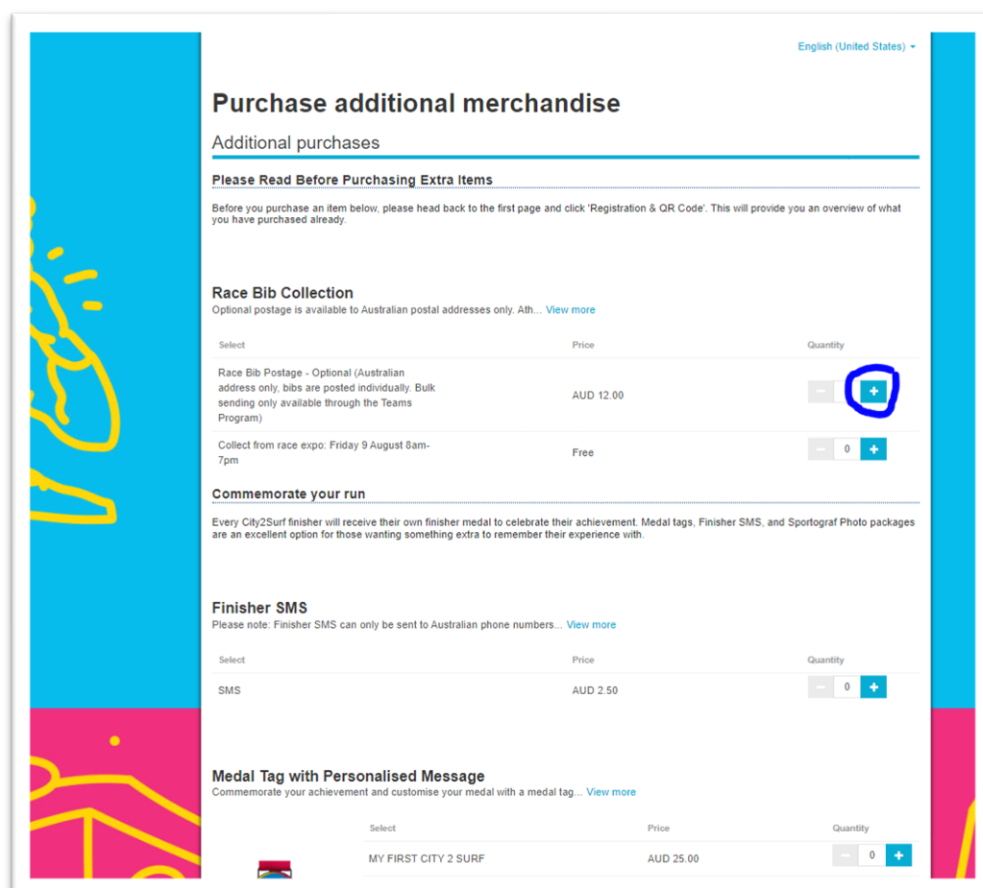
Your information has been updated. To make updates in the future, go to [My Events](#).

# How do I make an additional purchase?

1. Once logged into your My Events account please select “Additional Purchases”



2. As seen on the image below, you can then select the item you wish to purchase by clicking the “Plus” button on the right-hand side of the item. Once all items are selected, scroll to the bottom and select “Continue” to advance to the payment section.



3. Complete the Payment Information section (below) to confirm your purchase.

Your cart may be split into multiple orders by seller. When you review your bank statement, you will see separate transactions from each seller.

### ORDER DETAILS




ORDER(S)	TOTAL
1 Sold by IRONMAN Events OCEANIA	
Race Bib Collection - Race Bib Postage - Optional (Australian address only, bibs are posted individually. Bulk sending only available through the Teams Program) <a href="#">Edit</a>	AUD 12.00
<b>Total</b>	<b>AUD 12.00</b>

Coupon code  [APPLY](#) Total **AUD 12.00**  
Active Network, LLC will charge the amount above

### CHECK OUT

#### PAYMENT INFORMATION

We accept the following card types:

Name on card \*


Card number \*

Expiration date \*  /

CVV/CVC \*

You can find your 3 or 4 digit security (CVV/CVC) code on your credit card.

Store this card for future use

  
Wildcard SSL Certificate